Privacy Policy

1. Introduction

Dr LiYin Ong ("we," "our," "us") values your privacy and is committed to protecting personal information in accordance with the Personal Data Protection Act 2010 (PDPA) of Malaysia.

2. Information We Collect

- Personal Information: name, contact details, health-related information you provide voluntarily.
- Technical Information: IP address, browser type, cookies, and usage data.

3. How We Use Information

We use collected data to:

- Provide and manage services
- Schedule and manage appointments
- Process payments (if applicable)
- Communicate updates and respond to inquiries
- Comply with legal obligations

4. Data Storage & Security

We take reasonable measures (encryption, restricted access, secure servers) to safeguard data against unauthorized access, alteration, or disclosure.

5. Sharing of Data

We do not sell or rent your data. Information may only be shared:

- With your explicit consent
- If required by law or to protect safety and rights (e.g., court order, risk of harm)

6. Cookies & Tracking

We use cookies to improve user experience. You may disable cookies in your browser settings, but this may affect site functionality.

7. Your Rights under PDPA

You have the right to:

- Access your personal data
- Correct inaccurate information
- Withdraw consent for processing

8. Retention of Data

Personal data is retained only as long as necessary to provide services and meet legal requirements (e.g., up to 7 years for records).

9. Children's Privacy

Our services are not directed at individuals under 18 without parental consent.

10. International Data Transfers

If data is stored or processed outside Malaysia (e.g., cloud hosting), it will be handled in compliance with PDPA safeguards.

11. Updates to Policy

We reserve the right to amend this Policy. Updates will be posted on this Site with revision dates.

12. Contact Us

For questions, corrections, or privacy concerns, please contact us at: ongliyin43@gmail.com