

Terms of Use

1. Introduction

These Terms of Use govern your access to and use of this website ("Site") operated by Dr LiYin Ong. By accessing or using this Site, you agree to be bound by these Terms. If you do not agree, please discontinue use immediately.

2. Eligibility

This Site is intended for individuals aged 18 and above. By using this Site, you represent that you meet this requirement.

3. Services Disclaimer

The information and services provided, including hypnotherapy-related content, are intended for general information and personal development. They do not replace medical diagnosis or psychiatric treatment.

4. Intellectual Property Rights

All content, including text, graphics, images, audio, and software, is owned by Dr LiYin Ong and protected under copyright and intellectual property laws. You may not copy, reproduce, or redistribute content without written consent.

5. User Responsibilities

You agree not to misuse the Site, attempt unauthorized access, or use the Site for unlawful activities. You are responsible for ensuring the accuracy of information you provide.

6. Booking & Payment Terms

Appointments booked through this Site are subject to confirmation. All fees must be paid as agreed at the time of confirmation. Cancellations require at least 24 hours' notice. Cancellations with less than 24 hours' notice may be charged the full session fee. In the unlikely event that Dr LiYin Ong needs to cancel or reschedule an appointment, clients will be entitled to a full refund of any fees already paid for the affected session, or the option to apply the payment toward a future session.

7. Limitation of Liability

To the fullest extent permitted by law, Dr LiYin Ong shall not be liable for any indirect, incidental, or consequential damages resulting from use of the Site or services. The therapist will provide services with professional care; however, results vary between individuals.

8. Indemnification

You agree to indemnify and hold harmless Dr LiYin Ong from claims or damages arising from your use of the Site or breach of these Terms.

9. Third-Party Links

This Site may contain links to third-party websites. Dr LiYin Ong is not responsible for external content, privacy policies, or practices of these third-party websites.

10. Termination

We reserve the right to suspend or terminate your access to the Site if you breach these Terms.

11. Governing Law

These Terms shall be governed by the laws of Malaysia. Disputes shall be subject to the exclusive jurisdiction of Malaysian courts.

12. Amendments

We may update these Terms from time to time. Continued use of the Site constitutes acceptance of updated Terms.